



State of Hawai'i

560 North Nimitz Highway
Honolulu, Hawai'i 96817

May 16, 2016

Request for Quotes (“RFQ”) No. KM 2016-08 Ice Vending machine

To All Interested Parties:

The Office of Hawaiian Affairs (“OHA”) is seeking quotes from interested Offerors who is able to provide an ice vending machine to be located at 1011 Ala Moana Boulevard (TMK 2-1-58:129).

Objectives:

- A. Furnish an ice vending machine that shall have but may not be limited to the following specifications:
 1. Must be operable 24 hours a day and easily accessible;
 2. Must have ability to set own price for bags of ice;
 3. Must be equipped with credit/debit card capability (no cash capability);
 4. Must be “vending-style” with the ability to track and monitor sales, maintenance remotely;
 5. Must include 3 year warranty for maintenance and repairs as part of purchase agreement;
 6. Status of machines, including but not limited to: door open, out of bags, out of ice, etc., must be able to be tracked either online or remotely;
 7. Must have a water filtration system;
 8. Must be able to bag ice automatically (without human intervention);
 9. Must have Technical support 7 days a week/live person Oahu based;
 10. Must have parts and labor warranty;
 11. Minimum bin capacity 600 lbs.; and
 12. Two size ice bag options (e.g., 15 and 25 lb. bags).

Deliverables:

The interested Offeror has the option of choosing one of three options. They are:

A. Option I (Ice Vending Machine with Warranty)

The successful Offeror shall provide and perform the services set forth in Option I in a satisfactory and proper manner as determined by the OHA that shall include, but my not be limited to:

1. Arranging shipment of the ice-vending machine to site on Oahu;
2. Providing a copy of the installation instructions and specifications;
3. Providing a copy of the operating and routine maintenance instructions and training;
4. Submitting a copy of the applicable warranty forms; and
5. Providing warranty period for 3 years that covers parts and labor.

B. Option II (Ice Vending Machine with Warranty and Installation)

The successful Offeror shall provide and perform the services set forth in Option I and II in a satisfactory and proper manner as determined by the OHA that shall include, but my not be limited to:

1. Installing the ice machine at the site TBD, including all utility hookups, setup up machine and vending software, and make ready ice machine for operation;
2. Providing training to OHA's Commercial Property Management staff on the ice machine's operating instructions, software tutorial and operation, and basic maintenance of the ice machine, provided that it does not void any warranties;
3. Obtaining any and all necessary permits from all relevant authorities to allow for the use, installation and any necessary utility hookups required for the ice vending machine;

C. Option III (Ice Vending Machine with Warranty, Installation and Maintenance)

The successful Offeror shall provide and perform the services set forth in Option I, II and III in a satisfactory and proper manner as determined by the OHA that shall include, but my not be limited to:

1. Providing routine maintenance for a period of three (3) years that shall include, but may not be limited to:
 - a. Water filtration maintenance, including filter replacements;
 - b. Monthly testing of ice machine water quality;
 - c. Monthly testing of product quality;
 - d. Any other routine maintenance as needed; and
 - e. Provide technical support seven (7) days a week via live person or online.

The selection shall be contingent on who can provide the most value at the lowest most responsible and responsive quote for the OHA. In addition, your company will need to be registered as a business in the State of Hawai'i and be compliant with Hawaii Compliance Express, submit a current copy of your Certificate of Liability Insurance, and complete the OHA W-9 form.

The Contract term is for thirty-six (36) months subject to the availability of funds with a start date of execution of agreement.

If you are interested in responding to this RFQ, you may download the RFQ from the OHA website at www.oha.org/solicitaion.

All quotes must be received by 2:00 p.m. HST on May 24, 2016 via electronic mail to charmained@oha.org or by mail to:

Office of Hawaiian Affairs
560 North Nimitz Highway, Suite 200
Reception Desk/Procurement Unit
Honolulu, Hawai'i 96817
Attn: Ms. Charmaine Matsuura, RFQ Coordinator

The OHA reserves the right to reject any or all quotes and to accept the quotes in whole or part in the best interest of the OHA. If you have any questions, please contact: Charmaine Matsuura, Procurement Specialist at charmained@oha.org.